

Jacob Coffee

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EXPERIENCE

Infrastructure Engineer

July 2024 – Present

Python Software Foundation

Remote

- Managed infrastructure for PyPI.org, Python.org, ensuring stability and supporting billions of daily requests
- Collaborated in designing and executing new initiatives, enhancing the PSF's technical capabilities
- Provided crucial redundancy for the infrastructure team, enabling more efficient handling of issues and projects
- Contributed to projects within the ecosystem, directly supporting the PSF's mission to advance Python

Systems Engineer

Feb 2022 – July 2024

O'Reilly Auto Parts

Remote

- Managed petabyte-scale storage systems and computational infrastructure effectively, ensuring seamless operations
- Architected full-stack applications serving the development teams, increasing efficiency and reducing regressions
- Maintained distributed systems using Ansible and Terraform, enhancing system reliability and efficiency
- Supported Ubuntu/RHEL servers using VMware, Containers, and IaC, resulting in optimized server performance

IT Specialist

Mar 2018 – Feb 2022

Labcorp

Remote

- Automated routine tasks using Python, Powershell, and Ansible reducing downtime
- Developed Flask dashboard application for Pathologists, reducing patient specimen redraw, increasing efficiency
- Instituted new Active Directory GPO structure facilitating automation
- Deployed and maintained Linux servers and Docker containers
- Managed networks via Cisco ISE, Infoblox IPAM, Velocloud Orchestrator, and Meraki dashboard

PROJECTS

Internal Apps | *Highly-available APIs used by 1000+ users*

2022 – Present

- Architected a highly available internal store API and corresponding frontend
- Architected and introduced a new platform for developers to request, deploy, and manage their test environments
- This platform included the use of ETL pipelines, database management, systems patch management, and self-serve
- Reduced user friction with various systems by developing ChatOps interfaces and automation
- Introduced resiliency for applications by deploying load balancing and versioned multi-container deployments

Homelab | *vSphere, Active Directory, Linux, Docker, Azure*

May 2018 – Present

- Built and maintained systems for learning purposes
- Engineered systems around hardware constraints in an 8 node cluster
- Implemented Docker containerization with source-controlled configuration deployed with GitOps
- Built complex networks with multiple VLANs for service segmentation, multi-user VPN, and IDS/IPS services
- Automated deployments using Powershell, Bash, Ansible, and Terraform

TECHNICAL SKILLS

Languages: Python, Bash, Java, Powershell, Go, SQL

Frameworks: Litestar, Django, Flask, FastAPI, Jinja2, OAuth, PostgreSQL

Tools: Git, Docker, LXD/LXC, NGINX, Ansible, Salt, AWS, Azure, Prometheus, Grafana, Zabbix, OpenTelemetry, DigitalOcean, Fastly, Sentry, PagerDuty, Terraform, Kubernetes

OS: Windows Server 2012-2022, Ubuntu Server 12.04-24.04, Red Hat Server (RHEL/CentOS/Rocky Linux)

Software: JetBrains Tools, VMware vSphere, ESXi, Proxmox, Hyper-V, GPO, ServiceNow, SCCM, Citrix

Currently Learning: Rust, React Native

OPEN SOURCE

Litestar | *Maintainer - Asynchronous Python Framework for building APIs and Web Apps*

2023 – Present

- Maintain and contribute to the codebase for the open-source project Litestar; downloaded 1 million times / month
- Collaborate with other project maintainers to drive the project roadmap and features
- Maintain Polyfactory (mock data gen. downloaded 2m/month) and Advanced Alchemy (SQLAlchemy helper)
- Implemented new features and optimizations to improve the core framework's performance and capabilities
- Actively participate in the project's community, providing assistance and guidance
- Prioritize workload including business and sponsor application requirements, bug fixes, etc.